

FOR IMMEDIATE RELEASE

April 8, 2026

Town of Elma Water System Repair Update– System Refill Underway; Boil Water Advisory Remains in Effect

The Town of Elma Water Department reports that **crews worked diligently overnight to complete repairs to the major water main break** affecting the town. Just before **midnight**, crews were able to begin the process of **refilling the municipal water system**.

This restoration process takes time. More than **2 million gallons of water** must be returned to storage tanks and distribution lines across the town. Residents should expect system conditions to continue improving gradually over the next several hours.

What Residents Should Expect

As water service returns:

- Residents may experience **air in water lines**
- Water may appear **cloudy or discolored**
- Temporary pressure fluctuations may occur

If you experience air in your plumbing system, please **go to the highest point in your home or business and run cold water for approximately 10 minutes** to help clear the lines.

To support system stabilization, **Town crews have opened several fire hydrants throughout the community** to assist with restoring water flow and removing air from the system. If you observe an open hydrant, **please do not disturb it**.

Boil Water Advisory Still in Effect

The **Boil Water Advisory remains in effect until further notice**. Residents should continue to boil water used for drinking, cooking, brushing teeth, food preparation, and making ice until the advisory is officially lifted.

Bottled Water Distribution This Morning

A **limited bottled water distribution** for Town of Elma residents impacted by the outage will take place today from:

9:00 AM– 11:00 AM

at the following locations:

Elma Volunteer Fire Company

3007 Bowen Road, Elma, NY

Jamison Road Volunteer Fire Company

1071 Jamison Road, Elma, NY

Residents must **bring photo ID or proof of residency**. Supplies remain limited and available while quantities last.

Stay Informed

Residents are encouraged to continue monitoring:

- The **Town of Elma website**
- The **Elma Emergency Manager Facebook page**
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Public Information Line: 716-652-3260

The Town thanks residents for their continued patience and cooperation as crews work to fully restore safe and reliable water service.

Donald Trzepacz Jr.

Emergency Manager/Disaster Coordinator